

Field Service Technician/Installer (Mid Central Door Company)
Minimum starting wage between \$25-\$28 per hour
This is a year around, regular full-time employment

If you're past attendance record is spotty, you've changed jobs quite frequently, you wait to be told what to do, and your mechanical aptitude & capabilities are lacking.....this job is not a good fit for you.

Mid-Central Door Company, a division of American Door Works, is a leader in supplying hollow metal doors and frames, commercial wood doors, and architectural hardware in Central Minnesota. **MCD and its parent company have paid our employees over \$2.4 million over the past 5 years from the company incentive program.** We are seeking experienced candidates to fill our Field Service Technician/Installer position at our Waite Park location.

The **Field Service Technician/Installer** position will install, service, and/or repair all walk-through swinging doors, hardware, and frames per the specification of the manufacturer and to exceed the customers' expectations. All work is done off-site on newly constructed or remodeled buildings, or replacement of existing door systems. **This position will typically work during the day, Monday – Friday, however, they must be willing to travel and do overnight work due to the logistics of our projects.**

Some duties include but are not limited to:

- Installing commercial steel doors and frames, wood doors, and hardware.
- Remove or disassemble defective doors and door hardware using hand & power tools.
- Work with experienced technicians to repair/retrofit existing openings/products per shop tickets and customer requirements. Some welding/cutting may be required.
- Work with experienced technicians to adjust doors to open or close with the correct amount of effort or make simple adjustments.
- Assist with troubleshooting onsite problems and contact the manager with questions or support.
- With proper assistance, complete required paperwork, such as work orders, according to services performed or required.
- If needed, explain how the door and hardware work if the customer is present when trained.
- Respond to customer questions in a truthful and pleasant manner.
- Must hold and maintain a valid driver's license and other requirements to drive a company vehicle.
- Performs all other duties as assigned or required by the manager and/or customer.

The ideal candidate for this position is self-motivated, willing and able to work independently, has a strong attention to detail, has strong communication skills, and is willing to learn. **The candidate would have 5 years or more working as a carpenter in the building trades.** Must have a current & valid MN driver's license and be able to obtain a DOT health card to drive company vehicles. Must be able to pass company drug test and criminal background check. Must have good mechanical aptitude & trouble-shooting skills and demonstrated ability to understand and work with common power tools. Must be able to lift up to 100 pounds and carry for up to 50 feet.

If you would like to be part of our growing team, Mid Central Door Company would like to meet with you. **We offer a competitive starting wage that is commensurate to your previous work experience, but at a minimum between \$25-\$28 per hour to start.** Our benefit package includes a 401(k) plan and incentive pay based on company profitability, paid vacation & holiday pay starting the first day of hire. We also offer health, dental, short-term disability, and company-paid long-term disability & life insurance.

Qualified candidates should send their resumes to: toddl@americandoorworks.com or stop in and complete an application at: Mid Central Door Company, 3073- 3rd Street South, Waite Park.