

Field Service Technician/Installer
Mid Central Door Company
Minimum starting wage of \$19 per hour

Are you looking for a career change and want to work for a family friendly company that understands the need for a balance between work and life at home? If so then we may be the company that you are looking for. Mid Central Door Company, a division of American Door Works, is a leader in supplying hollow metal doors and frames, commercial wood doors, and architectural hardware in Central Minnesota. We are currently looking for a candidate to join our company as a **Field Service Technician/Installer**.

The **Field Service Technician/Installer** position will work with experienced personnel to help install, service, and/or repair all walk-through doors, hardware, and frames per the specification of the manufacturer and to exceed the customers' expectations. All work is done off-site on newly constructed or remodeled buildings, or replacement of existing door systems. Once properly trained this position will be expected to work alone on projects. **This position will typically work during the day, Monday – Friday, however there will be occasions that require staying overnight for work.**

Some duties include but are not limited to:

- Assist with installing commercial steel doors and frames, wood doors, and hardware.
- Remove or disassemble defective doors and door hardware using hand tools.
- Work with experienced Technician to repair/retrofit existing openings/products per shop tickets and customer requirements. Some welding/cutting may be required.
- Work with experienced Technician to adjust doors to open or close with the correct amount of effort or make simple adjustments.
- Assist with troubleshooting onsite problems and contact manager with questions or support.
- With proper assistance, complete required paperwork, such as work orders, according to services performed or required.
- If needed, explain how door and hardware works if customer is present when trained.
- Respond to customer questions in a truthful and pleasant manner.
- Must hold and maintain a valid driver's license and other requirements to drive company vehicle.
- Must be flexible with work and travel schedule.
- Performs all other duties as assigned or required by the supervisor and/or customer.

Ideal candidate for this position will have previous door/door hardware service or installation experience. **Working background or 2-year degree in carpentry is required.** Must have a current & valid MN driver's license and able to obtain a DOT health card to drive company vehicles. Must be able to pass company drug test and criminal background check. Must have good mechanical aptitude & trouble-shooting skills and demonstrated ability to understand and work with common power tools. Must be able to lift up to 60 pounds and carry for up to 50 feet.

If you would like to be part of our growing team, Mid Central Door Company would like to meet with you. **We offer a competitive starting wage that is commensurate to your previous work experience, but at a minimum of \$19.00 per hour.** Our benefit package includes 401(k) plan and incentive pay based on company profitability, paid vacation starting the first day of hire and paid holidays. We also offer health, dental, short-term disability, and company paid long-term disability & life insurance.

Qualified candidates should send their resumes to: toddl@americandoorworks.com or stop in and complete an application at: Mid Central Door Company, 3073- 3rd Street South, Waite Park.